

# Re: Here's my bug report

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*Source:*

<http://coding.derkeiler.com/Archive/Delphi/borland.public.delphi.non-technical/2006-07/msg00509.html>

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- *From:* Dan Thomas <[noone@xxxxxxxxxxxxx](mailto:noone@xxxxxxxxxxxxx)>
  - *Date:* Wed, 05 Jul 2006 13:08:24 -0700
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David Clegg wrote:

She would also often send me e-mails which made me think "I know all the words look like English, but this must be a different language entirely. I can't understand what she is trying to tell me here!" (and yes, English is her native language). I'd then respond with 5 questions, and she'd answer only one of them (usually leaving the most important questions unanswered).

I have a user exactly like this. Your comment about how "all the words look like English, but this must be a different language entirely" is something I've said, almost verbatim.

Since we're commiserating: For a while she was working in Hong Kong, and since I'm on the U.S. west coast, the time difference made it difficult to get answers. I was very careful to keep my emails as short as possible, so she would be less likely to skim them. I would keep the questions short, and never put in more than 5 questions -- usually no more than 3. No matter what I tried, she always answered only some of the questions, and almost never answered the ones that mattered the most, regardless of whether I put them first or last in the list.

To make matters worse, she would only answer one email a day, no matter when I sent it. I was very careful to answer her emails as soon as I got them, even if it meant doing so in the middle of the night. But that didn't help.

Boy, she's a PITA (although she's a nice person.) Just clueless.

Thanks, I feel better now :)

-Dan

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