

Anyone know where I can buy the Turbo Pro Upgrade reliably?

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Small rant...

For the last 2 months Borland (or CodeGear) has had a deal (\$150 off the full price) for all of their Explorer -> Pro upgrade SKUs. Fantastic! Except until a few days ago you were not able to select the Win32 version as it wasn't listed on the upgrade page.

Monday I checked again and the product is listed, yay! So Monday morning I happily plug in my CC numbers to get my upgrade key. I receive a confirmation message from DigitalRiver shortly after that I can login with my order number and download. I do so, and the order page says "PLEASE CLICK ON THE PRODUCT NAME TO DOWNLOAD..." but there is no link available. I call support and they say "Hmm..this isn't right, let's cancel this order and create a new one". Okay, so from their side they create a new order only this time accidentally got the SKU wrong and created an order for the .NET version. Still, the product and/or key is not available. So, she informs me that she will cancel the second incorrect SKU order and escalate this with support. Today I'm looking through our bank statement and we have been charged for both orders and still have no product. When I call in today, they send me a new cancellation form for the second .NET order (which I complete and send) so hopefully that will get wiped shortly. But at the same time they inform me that not being able to receive the product or key is a "known issue" and there is no timeline available for a resolution.

Since Borland is having problems selling and distributing their own products, does anyone know of a 3rd party vendor where I can reliably order, pay for and receive the Turbo Delphi (for Win32) Upgrade from Explorer?

Thanks for the help...

Rob Martinson

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