

Re: Interbase 2007 Developer Edition included with Delphi 2007 registrationinformation

Source:

<http://coding.derkeiler.com/Archive/Delphi/borland.public.delphi.non-technical/2007-04/msg01314.html>

- *From:* "Bill Gletsos" <wgletsos@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* 6 Apr 2007 23:08:57 -0800
-

"Nick Hodges (CodeGear)" <nick.hodges@xxxxxxxxxxxxxx> wrote:

Brian Evans wrote:

The following information can be used for registering your copy of
InterBase® 2007 Developer Edition
Serial Number: XXXX-XXXXXX-XXXXX-XXXX
Authorization Key: XXX-XXX

All emails should have this. Are people saying that they are getting emails that don't have this in it?

—

Nick Hodges
Delphi Product Manager – CodeGear
<http://blogs.codegear.com/nickhodges>

Nick,

That is exactly what I am saying.

Perhaps it was because I appear to be one of the first processed and at that time the Interbase, InstallAware Express CodeGear Edition, Rave Reports CodeGear Edition and the trial version of Doc-O-Matic were not available at <http://www.codegear.com/Downloads/RegisteredUsers/Delphi/tabid/150/Default.aspx>

Now my whole experience with the Australian online store and Digital River has been abysmal.

The link they provided me on 17th March to download the setup file has never worked and still does not work and emails to them have still not resolved the issue. The fact that 3 weeks have passed and the link still doesnt work makes me extremely wary of ever purchasing an ESD product from them again.

Fortunately Michael Swindell provided me with the setup file via email back on the 18th March and I received my media kit a few days later.

Re: Interbase 2007 Developer Edition included with Delphi 2007 registration information

The contents of the email I received are as follows and there is no mention of Interbase:

Dear William Gletsos :

Thank you for ordering from Borland on 16 March 2007. The following email is a summary of your order. Please use this as your proof of purchase. If you paid by credit card, please look for DR*Borland on your credit card billing statement.

LOOKING UP YOUR ORDER

1. Go to <http://www.findmyorder.com>. You may also find other helpful information on this page.
2. Look up your order either through the order number or your account login information.

DOWNLOADABLE PRODUCTS

Downloadable products may be accessed by looking up your order. When the order summary appears, click on the Download link next to the product name.

PHYSICAL PRODUCTS

You will receive a separate e-mail notification when your products have shipped.

Please note: This e-mail message was sent from a notification-only address that cannot accept incoming e-mail. Please do not reply to this message.

Sincerely,
Customer Service

YOUR ORDER AND BILLING INFORMATION

Customer Number: XXX
Order Number: XXXXXXXXXXXX
Order Date: Mar 16, 2007 11:34:02 PM

William Gletsos
street address

suburb, state, postcode
phone
email address

Shipping Address:
street address

suburb, state, postcode
AU
phone
email address

Product SKU: HDE0007WWES190
Product Name: Delphi 2007 for Win32 Enterprise – Upgrade – ESD
Qty Ordered: 1
Amount: 1,327.50AUD

Re: Interbase 2007 Developer Edition included with Delphi 2007 registration information

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Digital Rights:

XXXX-XXXXXX-XXXXXX-XXXX

Product SKU: HDE0007WWSMPY1

Product Name: Support & Maintenance for Delphi 2007 Win32 Enterprise

Qty Ordered: 1

Amount: 1,041.82AUD

Shipment Tracking Numbers:

Product SKU: HDE0007WWFS191

Product Name: Delphi 2007 for Win32 Enterprise Media Kit – DVD

Qty Ordered: 1

Amount: 25.91AUD

Shipment Tracking Numbers:

SubTotal: 2,395.23AUD

Shipping: 0.00AUD

Tax: 2.59AUD

Total: 2,397.82AUD

Discount Total: 451.14AUD

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