

## Re: Gnostice eDocEngine

**Source:**

<http://coding.derkeiler.com/Archive/Delphi/borland.public.delphi.thirdpartytools.general/2004-07/0426.html>

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**From:** Willem de Vries (*w.devries\_at\_nospamvisio.nl*)

**Date:** 07/09/04

Date: Fri, 9 Jul 2004 00:26:41 +0200

Hello Girish,

Thank you for your elaborate response. I appreciate that you did not take it as mud-throwing, but show a real determination in solving real problems.

Copying only part of the correspondence does not reveal the whole story however, especially not the timeframe in which it took place – and the lack of progress on most of the issues. I'm aware that creating pdf's from thtmlviews might be some outer-space issue for your company, for me it was a primary concern, as i've stressed several times (it still is, but i've had to accept the fact that i had to live with those bulky, not to perfect fitting pdf's – in order to continue building and maintaining the rest of the application).

I think it's too easy to suggest that progress on the fit-to-page feature was hindered by my lack of input. The issue was very clear, and after your email i've never received any improved version or a question that after frantic testing you still weren't able to reproduce the signalled behavior. Also on the ssue of embedding unused Truetype fonts, i assume that you are still working on it. Clearly the Embed subset didn't work for me.

Your response in this ng makes me hopeful for the near future, however.

To make the near future really bright for me, you could start to inform me on the progress you've made so far on my issues:

- fit-to-page (clearly not implemented carefully enough (see below in my quoted mail))
- file size (according to you caused by embedding unused fonts)
- facilities to influence the border around the images (as does the thtmlviewer printer-preview, and adobe acrobat too).

I'm very willing to cooperate with you on solving these issues. I suggest we'll email privately – so please start providing me with the improvements you've realized already or inform me in the next few days on the expected date of release of those improvements (or beta's). I'll report back into this ng, especially when things turn out allright – because i think that other people deserve to get the story, not only some (seemingly) easy

nagging from my side! I'm aware that this ng gives a global exposure of your company, and i'll be honest.

Willem

"Girish Patil (Gnostice)" <girish@gnostice.com> schreef in bericht  
news:40ed17a9@newsgroups.borland.com...

> *Hello Willem,*

>

> *Here's the conversation we have from you last (below) and our reply to that. The*

> *first issue, as you can see, we are awaiting your inputs. The second, we implemented in our last release (some time ago) and also sent you the updates.*

> *If you have not received the update please email sales@.*

>

> *I would also like to point out that some of the issues we get are not wholly*

> *related to our products (I don't necessarily mean it is so in this case) but*

> *even so we do all that we can, many times getting deeper into the 3rd-party*

> *product users are using with our products, into Delphi and user applications*

> *itself, to try and solve an issue.*

>

> *It is extremely, extremely odd if we have not replied to any query. If it does*

> *happen, please email us again (at least in the doubt that the email did not*

> *reach us the first time). If we have asked for additional inputs, please provide*

> *them or suggest how we can get them.*

>

> *So if you did reply to our last email, we never got it. Please resend it.*

>

> *Thank you for your patience.*

>

> --

> *Girish Patil*

> *Gnostice Information Technologies [www.gnostice.com](http://www.gnostice.com)*

>

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> *Gnostice eDocEngine ([http://www.gnostice.com/edoc\\_engine.asp](http://www.gnostice.com/edoc_engine.asp)) –*

> *Electronic document creation, PDF eForms and report export components*

>

> *Gnostice PDFtoolkit (<http://www.gnostice.com/pdftoolkit.asp>) –*

> *PDF document management and PDF eForms processing components*

>

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>

> ~~~~~  
> *From: Gnostice Tech Support*  
> *March 13, 2004*  
> ~~~~~  
>  
> *Hi Willem,*  
>  
> *Glad to know that its working fine now.*  
>  
> *We are working on implementing the fit to page feature. To help us*  
> *investigate regarding this, could you please send us the HTML files*  
> *(along with the other files like images required for the HTML file)*  
> *compressed in ZIP format? Also please let us know any settings of*  
> *eDocEngine, that you are using, so that we could test it in that*  
> *environment also.*  
>  
> >>> *why is the Adobe-pdf 11 times smaller than the Gnostice-pdf...*  
> *Looks like you have chosen to embed the true type fonts. This is causing*  
> *the PDF file to increase size. You could try using Embed Subset to*  
> *reduce the size of the file to an extent. Also eDocEngine currently*  
> *embeds all the TrueType fonts in PDF rather than embedding only*  
> *selective fonts. We are working on implementing the feature of Embedding*  
> *only particular fonts in PDF, for one of the future releases.*  
>  
> *Regards,*  
> *Vikram.*  
> ----  
> *Tech Support [support@gnostice.com]*  
> *Gnostice Information Technologies*  
> *<http://www.gnostice.com>*  
> ----  
>  
> ~~~~~  
> *From: "Willem de Vries"*  
> *March 12, 2004*  
> ~~~~~  
>  
> *Hello Vikram,*  
>  
> *Thanks for the setup. It Works right now, page-breaks too!*  
>  
> *What remains is an old problem that needs a quick solution also: the*  
> *scaling of the rendered information.*  
>  
> *I expect that the pages are fully rendered into the available space in*  
> *the form: when I specify margins in the gtPdfEngine.Page properties*  
> *(e.g. page=A4, left: 10mm, right 10mm), the rendered info should fit*  
> *into  $210 - (10 + 10) = 190$  mm.*  
>  
> *Instead, I see a shifted image, that is too big to fit in the pdf!*  
>

> I send you two pdf-files. One is generated from the preview of  
> THTMLViewer and printed to Adobe PDFMaker, the second is generated with  
> eDocEngine, that has retrieved the information from the same  
> HTMLView-object!  
>  
> I hope to hear very soon how this problem can be solved.  
>  
> Willem  
>  
> PS Yet another question: why is the Adobe-pdf 11 times smaller than the  
> Gnostice-pdf?  
>  
>  
> "Willem de Vries" <w.devries@nospamvisio.nl> wrote in message  
> news:40ec4a0e\$1@newsgroups.borland.com...  
>> I'm using eDocEngine for rendering THtmlView pages. The support was  
poor,  
>> i'm waiting for more than 4 months for:  
>> - margin-issues;  
>> - page-break issues;  
>> - only including used fonts  
>> My 8-page pdf's are 500k, and they're simple!  
>>  
>> Because of lack of response i've even called directly to India a few  
times -  
>> in vain. It seemed to improve things a little to mail to info and to  
support  
>> simultaneously. But in my opinion they seem to have forgotten their  
>> real-soon-now contributions to a paying customer.  
>>  
>> Sorry to say. Maybe they remember when they read this NG (as I saw they  
do).  
>>  
>> Willem  
>>  
>> "Yahia El-Qasem" <Yahia.El-Qasem@mgh.metro-ag.de> schreef in bericht  
>> news:40ec36b8@newsgroups.borland.com...  
>>> I don't use QR...  
>>> BUT I use eDocEngine and PDFToolkit since V 1.0 and can only say : the  
>>> product is absolutely superior and the support is amongst the best  
>>> 3rd-party  
>>> support in the market...  
>>> From my POV using eDocEngine will give you much more control over the  
>> files  
>>> created ( PDF etc. ) than you have with the export option...  
>>>  
>>> Yahia  
>>>  
>>> "Robert" <ngsemail2000@yahoo.com> schrieb im Newsbeitrag  
>>> news:40eaa717\$1@newsgroups.borland.com...  
>>>> I'm considering adding the Gnostice eDocEngine to an existing system

> > *using*  
> > > > *QReports, in order to have the flexibility of "printing" to PDF,*  
Excel,  
> > > *etc.*  
> > > > *Any experiences on the use of this product?*  
> > > >  
> > > > *Robert*  
> > > >  
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